Project Background and Project Goal

BACKGROUND

- Spun off from the Debit Rewards project as its own project with feasible functionality
- Ally's Interest Checking product offers withdrawals from any ATM and cash back at thousands of retail locations, yet there is no tool to help customers locate where to access their cash

PROJECT GOALS

- Deliver a cash locator application to assist customers (and to-be customers) with finding places to access their cash
- Gain access to new marketing channels: Apple App Store and Android Market
- Deliver 4 versions of the tool:
 - Desktop browser optimized
 - Mobile browser optimized (to be linked with Mobile Banking)
 - iPhone and Android applications

METRICS

- Primary: Tool usage volume
- Secondary: Favorable ratings in the Apple App Store and Android Market
- Also expected to positively impact the following metrics:
 - Improve customer satisfaction
 - Improve customer base growth
 - Improve deposit growth









Ally.com



Ally Bank



ATM Locator







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Deliver 4 versions of the tool:

Desktop browser optimized

Mobile browser optimized (to be linked with Mobile Banking) iPhone and Android applications

Key Features and Functionality

DESKTOP BROWSER AND CORE FUNCTIONS

- Modularly developed with APIs for repurposing and expansion of functionality [see appendix]
- Mapping of Surcharge Free / Fee ATMs
- Mapping of Retail location data
- Visual differentiation between location types
- Filtering by location type (ATM / cash back)
- Filtering by cash back location type (grocery, etc.)
- Filtering by institution (B of A, Wachovia, etc.)
- Details for a specific location
- Directions to a specific location
- Feedback mechanism to report inaccurate data
- Google Maps core functionality
- Google's advanced geo-coding capabilities
- Ad space for cross-selling

MOBILE BROWSER

- All core features of desktop browser version
- The following features may potentially be omitted due to screen size:
 - Feedback mechanism
 - Filtering certain attributes

IPHONE & ANDROID SPECIFIC

- All core features of desktop browser version
- GPS functionality
- Compass functionality
- Tap to call

MARKETING FEATURES

- Test&Target to optimize within apps
- Advanced targeting and dynamic ads
 - Based on: Location, device, filters applied, repeat user

